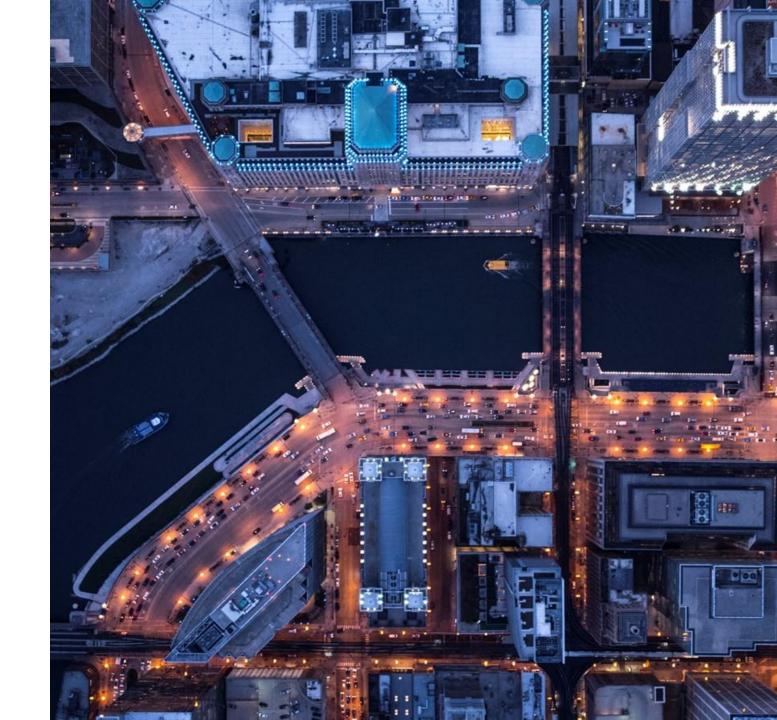


Quarterly Earnings Summary

Second Quarter 2023

Visit our <u>Investor Relations</u> site for a comprehensive view of financial results.



"Our performance is the product of addressing client need through Aon United"

Insights from this quarter's conference call



66

Our clients need help to understand and anticipate the future landscape. Their organizations need the right expertise, insights and intelligence to drive more innovative and adaptable strategies. By aligning solution development around Risk Capital and Human Capital, we're accelerating innovation in our core business and leveraging our Aon Business Services platform to address growing client demand for analytical tools to help them make better decisions on risk and people challenges and opportunities."

Greg Case

Chief Executive Officer



66

Our strong financial results in the second quarter and year-to-date reflect strong operational performance driven by our Aon United strategy and Aon Business Services platform. These results position us very well to continue driving results in 2023 and over the long term, and we look forward to building on this momentum."

Christa Davies

Chief Financial Officer



Performance Across Key Financial Metrics¹

Organic Revenue Growth

| +6 | % | +7 | '% |
|-------|-------|----------|-----------|
| Q2'22 | Q2'23 | YTD 2022 | YTD 2023 |
| +8% | +6% | +8% | +7% |

Reflects ongoing strong retention and net new business generation

Adjusted Operating Margin

| +110 | bps | +90 | bps |
|-------|-------|----------|----------|
| Q2'22 | Q2'23 | YTD 2022 | YTD 2023 |
| 26.2% | 27.3% | 32.7% | 33.6% |

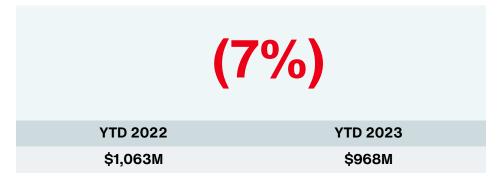
Reflects organic revenue growth and increased fiduciary investment income, partially offset by increased expenses and investments in long-term growth

Adjusted Earnings Per Share



Reflects strong organic revenue growth, operating margin expansion and effective capital management, partially offset by an unfavorable impact from FX

Free Cash Flow



Reflects flat cash flow from operations and a \$77 million increase in capital expenditures

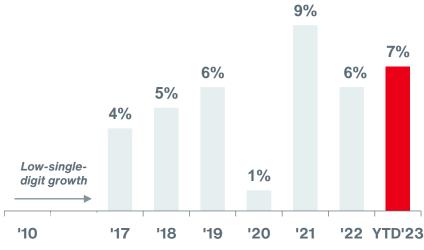


Strong Organic Revenue¹ Growth Across All Solution Lines

- Organic revenue growth of +6% overall in the second quarter, driven by ongoing strong retention, net new business generation, and management of the renewal book portfolio
- Reported revenue growth of 7% in the second quarter, including a +2% favorable impact from fiduciary investment income² and (1)% unfavorable impact from FX

| | Q2'22 | Q2'23 | YTD'22 | YTD'23 |
|---------------------------|-------|-------|--------|--------|
| Commercial Risk Solutions | +7% | +5% | +8% | +6% |
| Reinsurance Solutions | +9% | +9% | +8% | +9% |
| Health Solutions | +11% | +10% | +9% | +9% |
| Wealth Solutions | +3% | +2% | +2% | +4% |
| Total Aon | +8% | +6% | +8% | +7% |

Organic Revenue Growth Annual Trend



In 2017, established Aon
United, our one-firm strategy, to
drive long-term growth

Expect mid-single-digit or greater organic revenue growth in 2023 and over the long-term



¹ Organic revenue growth is a non-GAAP measure that is reconciled to its corresponding U.S. GAAP measure for historical periods in Appendix A of this presentation.

2 Fiduciary investment income for the three months ended June 30, 2023 was \$64 million.

Our Annual Long-Term Track Record on Key Financial Metrics¹

Driving Top and Bottom-Line Improvement

| | FY 2010 | FY 2022 | 12-Year Change |
|-----------------------------------|---------|---------|--------------------------------------|
| Organic Revenue Growth | +0% | +6% | +4% avg / year |
| Adjusted Operating Margin | 19.6% | 30.8% | +1,120 bps ~90 bps / year |
| Adjusted Earnings Per Share | \$3.48 | \$13.39 | +12% CAGR |
| Free Cash Flow | \$0.7B | \$3.0B | +13% CAGR |
| | | | |
| Free Cash Flow Margin | 8.2% | 24.2% | +1,600 bps ~130 bps / year |
| Shares Outstanding ² | 332.3M | 205.4M | ~38% Net Reduction |
| Return on Invested Capital (ROIC) | 11.7% | 30.6% | +1,890 bps ~160 bps / year |



The results presented on this page are non-GAAP measures that are reconciled to their corresponding U.S. GAAP measures in the Appendices of the presentation. Calculated as the change in actual shares outstanding from December 31, 2010 to December 31, 2022.

Aon is in the business of better decisions

Aon exists to shape decisions for the better — to protect and enrich the lives of people around the world. Our colleagues provide our clients in over 120 countries and sovereignties with advice and solutions that give them the clarity and confidence to make better decisions to protect and grow their business.

50,000 colleagues around the world

120+
countries and sovereignties
with Aon clients

Through our experience, global reach and state-of-the-art analytics, we are better able to help clients meet rapidly changing, increasingly complex and interconnected challenges across four areas of need:

Navigating new forms of volatility

Building a resilient workforce

Rethinking access to capital

Addressing the underserved

Commercial Risk Solutions

Shifts in technology, economics and geopolitics are creating unprecedented volatility. We help clients identify, measure and manage their risk exposure.

\$110B+

of bound premium placed annually

Health Solutions

Health is declining, costs are rising and workers have vastly different needs. We help companies improve employee health and wellbeing while managing costs.

\$35B

of bound premium placed annually

Reinsurance Solutions

Businesses, governments and communities need to become more resilient. Our expertise and insight help (re)insurers navigate uncharted territories and create more relevant solutions.

\$50B+

of bound premium placed annually

Wealth Solutions

Global business is becoming increasingly difficult to navigate. We help employers, fiduciaries and investment officers optimize results and provide a more secure future for their stakeholders.

\$3.8T

of assets under advisement



Includes approximately \$55 billion of captive premium.

As of 6/30/2022, includes non-discretionary assets advised by Aon and its global affiliates which includes retainer clients and clients in which Aon and its global affiliates have performed project services for over the past 12 months. Project clients may not currently engage Aon at the time of the calculation of assets under advisement as the project may have concluded earlier during preceding 12-month period.

Appendix



Explanation of Non-GAAP Measures

This communication includes supplemental information not calculated in accordance with generally accepted accounting principles in the United States ("U.S. GAAP"), including organic revenue growth, free cash flow, free cash flow margin, return on invested capital, adjusted operating income, adjusted operating margin, adjusted earnings per share, adjusted net income attributable to Aon shareholders, adjusted net income per share, and adjusted effective tax rate that exclude the effects of intangible asset amortization and impairment, pension settlements, capital expenditures, and certain other noteworthy items that affected results for the comparable periods. Organic revenue growth includes the impact of intercompany activity and excludes foreign exchange rate changes, acquisitions, divestitures, transfers between revenue lines, fiduciary investment income, and gains or losses on derivatives accounted for as hedges. Currency impact represents the effect on prior year period results if they were translated at current period foreign exchange rates. Reconciliations to the closest U.S. GAAP measure for each non-GAAP measure presented in this communication are provided in the attached appendices. Supplemental organic revenue growth information and additional measures that exclude the effects of certain items noted above do not affect net income or any other U.S. GAAP reported amounts. Free cash flow is cash flows from operating activity less capital expenditures. The adjusted effective tax rate excludes the applicable tax impact associated with expenses for estimated intangible asset amortization and impairment, and certain other noteworthy items. Management believes that these measures are important to make meaningful period-to-period comparisons and that this supplemental information is helpful to investors. Management also uses these measures to assess operating performance and performance for compensation. Non-GAAP measures should be viewed in addition to, not in lieu of, Aon's Consolidated Financial Statements. Industry peers provide similar supplemental information regarding their performance, although they may not make identical adjustments.



Appendix A: Reconciliation of Non-GAAP Measures – Organic Revenue Growth

| Aon Organic Reven | ue Reconciliation | Q2'20 | Q3'20 | Q4'20 | FY'20 | Q1'21 | Q2'21 | Q3'21 | Q4'21 | FY'21 | Q1'22 | Q2'22 | Q3'22 | Q4'22 | FY'22 | Q1'23 | Q2'23 |
|-------------------|--|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|
| Commercial Risk | Current period revenue | 1,400 | 1,320 | 1,664 | 5,861 | 1,640 | 1,643 | 1,505 | 1,847 | 6,635 | 1,719 | 1,692 | 1,482 | 1,822 | 6,715 | 1,778 | 1,774 |
| | Prior year period revenue | 1,453 | 1,328 | 1,622 | 5,857 | 1,477 | 1,400 | 1,320 | 1,664 | 5,861 | 1,640 | 1,643 | 1,505 | 1,847 | 6,635 | 1,719 | 1,692 |
| | % Change | -4% | -1% | 3% | 0% | 11% | 17% | 14% | 11% | 13% | 5% | 3% | -2% | -1% | 1% | 3% | 5% |
| | Less: Currency Impact ⁽¹⁾ | -2% | 0% | 2% | 0% | 5% | 5% | 2% | -1% | 2% | -3% | -4% | -5% | -4% | -4% | -3% | -1% |
| | Less Fiduciary Investment Income (2) | -1% | -1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 1% | 1% | 2% | 2% |
| | Less: Acquisitions, Divestitures & Other | 0% | 0% | 0% | -1% | -1% | -1% | -1% | 0% | 0% | -1% | 0% | -3% | -2% | -2% | -2% | -1% |
| | Organic Revenue Growth (3) | -1% | 0% | 1% | 1% | 7% | 13% | 13% | 12% | 11% | 9% | 7% | 5% | 4% | 6% | 6% | 5% |
| Reinsurance | Current period revenue | 448 | 321 | 197 | 1,814 | 922 | 500 | 353 | 222 | 1,997 | 976 | 537 | 396 | 281 | 2,190 | 1,077 | 607 |
| | Prior year period revenue | 420 | 291 | 187 | 1,686 | 848 | 448 | 321 | 197 | 1,814 | 922 | 500 | 353 | 222 | 1,997 | 976 | 537 |
| | % Change | 7% | 10% | 5% | 8% | 9% | 12% | 10% | 13% | 10% | 6% | 7% | 12% | 27% | 10% | 10% | 13% |
| | Less: Currency Impact ⁽¹⁾ | 0% | 0% | 0% | 0% | 3% | 1% | 1% | -1% | 2% | -2% | -5% | -4% | -3% | -3% | -2% | -1% |
| | Less Fiduciary Investment Income (2) | -1% | -3% | -3% | -1% | -1% | 0% | 0% | 0% | 0% | 0% | 0% | 3% | 7% | 1% | 2% | 5% |
| | Less: Acquisitions, Divestitures & Other | -1% | 0% | -4% | -1% | 1% | 2% | 1% | 1% | 0% | 1% | 3% | 6% | 14% | 4% | 1% | 0% |
| | Organic Revenue Growth (3) | 9% | 13% | 12% | 10% | 6% | 9% | 8% | 13% | 8% | 7% | 9% | 7% | 9% | 8% | 9% | 9% |
| Health | Current period revenue | 321 | 423 | 751 | 2,067 | 615 | 391 | 497 | 651 | 2,154 | 638 | 414 | 494 | 678 | 2,224 | 671 | 447 |
| | Prior year period revenue | 389 | 434 | 724 | 2,104 | 572 | 321 | 423 | 751 | 2,067 | 615 | 391 | 497 | 651 | 2,154 | 638 | 414 |
| | % Change | -17% | -3% | 4% | -2% | 8% | 22% | 17% | -13% | 4% | 4% | 6% | -1% | 4% | 3% | 5% | 8% |
| | Less: Currency Impact (1) | -4% | -1% | 0% | -1% | 3% | 5% | 2% | -1% | 2% | -3% | -3% | -4% | -3% | -3% | -3% | -1% |
| | Less Fiduciary Investment Income (2) | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Less: Acquisitions, Divestitures & Other | 3% | 1% | 3% | 1% | 1% | 0% | -1% | -19% | -8% | -1% | -2% | -2% | 0% | -2% | 0% | -1% |
| | Organic Revenue Growth (3) | -16% | -3% | 1% | -2% | 4% | 17% | 16% | 7% | 10% | 8% | 11% | 5% | 7% | 8% | 8% | 10% |
| Wealth | Current period revenue | 330 | 327 | 357 | 1,341 | 355 | 356 | 351 | 364 | 1,426 | 345 | 343 | 326 | 353 | 1,367 | 350 | 352 |
| | Prior year period revenue | 347 | 329 | 355 | 1,380 | 327 | 330 | 327 | 357 | 1,341 | 355 | 356 | 351 | 364 | 1,426 | 345 | 343 |
| | % Change | -5% | -1% | 1% | -3% | 9% | 8% | 7% | 2% | 6% | -3% | -4% | -7% | -3% | -4% | 1% | 3% |
| | Less: Currency Impact (1) | -2% | 2% | 2% | 0% | 4% | 6% | 3% | 0% | 3% | -2% | -5% | -6% | -6% | -5% | -4% | 0% |
| | Less Fiduciary Investment Income (2) | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Less: Acquisitions, Divestitures & Other | -4% | 0% | 0% | -2% | 1% | 1% | 0% | 1% | 1% | -1% | -2% | -3% | -3% | -2% | -1% | 1% |
| | Organic Revenue Growth (3) | 1% | -3% | -1% | -1% | 4% | 1% | 4% | 1% | 2% | 0% | 3% | 2% | 6% | 3% | 6% | 2% |
| Total Company | Current period revenue | 2,497 | 2,385 | 2,965 | 11,066 | 3,525 | 2,886 | 2,702 | 3,080 | 12,193 | 3,670 | 2,983 | 2,696 | 3,130 | 12,479 | 3,871 | 3,17 |
| | Prior year period revenue | 2,606 | 2,379 | 2,885 | 11,013 | 3,219 | 2,497 | 2,385 | 2,965 | 11,066 | 3,525 | 2,886 | 2,702 | 3,080 | 12,193 | 3,670 | 2,98 |
| | % Change | -4% | 0% | 3% | 0% | 10% | 16% | 13% | 4% | 10% | 4% | 3% | 0% | 2% | 2% | 5% | 7% |
| | Less: Currency Impact (1) | -2% | 0% | 1% | 0% | 4% | 4% | 2% | -1% | 2% | -3% | -4% | -5% | -4% | -4% | -3% | -1% |
| | Less Fiduciary Investment Income (2) | -1% | -1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 1% | 1% | 1% | 2% |
| | Less: Acquisitions, Divestitures & Other | 0% | 1% | 0% | -1% | 0% | 1% | -1% | -5% | -1% | -1% | -1% | -1% | 0% | -1% | 0% | 0% |
| | Organic Revenue Growth (3) | -1% | 0% | 2% | 1% | 6% | 11% | 12% | 10% | 9% | 8% | 8% | 5% | 5% | 6% | 7% | 6% |



¹⁾ Currency impact represents the effect on prior year period results if they were translated at current period foreign exchange rates.

Total fiduciary investment income for the three months ended June 30, 2023 and March 31 was \$64 million, and \$52 million, respectively, for the three months ended March 31, June 30, September 31 2022 was \$2 million, \$7 million, \$2 million, \$1 million, \$2 million, \$2 million, \$3 million, \$41 million, \$41 million, \$41 million, \$42 million, \$43 million, \$44 million, \$44

⁽³⁾ Organic revenue growth includes the impact of intercompany activity and excludes the impact of changes in foreign exchange rates, fiduciary investment income, acquisitions, divestitures, transfers between revenue lines, and gains or losses on derivatives accounted for as hedges.

Appendix A: Reconciliation of Non-GAAP Measures – Organic Revenue Growth (Cont'd)

| Aon Organic Revenue Reconciliation | | | | | | | | | | | | | | |
|--|-------|--------|--------|--------|--------|--------|--------|-------|--------|--------|--------|--------|--------|--------|
| | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | YTD'23 |
| Total Revenue | | | | | | | | | | | | | | |
| Current period revenue | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 | 7,048 |
| Prior year period revenue | 7,595 | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 9,409 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 6,653 |
| % Change | 12% | 33% | 2% | 3% | 2% | -3% | 0% | 6% | 8% | 2% | 0% | 10% | 2% | 6% |
| Less: Currency Impact (1) | 1% | 2% | -1% | -1% | -1% | -6% | -2% | 0% | 1% | -3% | 0% | 2% | -4% | -2% |
| Less Fiduciary Investment Income (2) | -1% | 0% | -1% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 1% | 2% |
| Less: Acquisitions, Divestitures & Other | 12% | 29% | 1% | 1% | 0% | 0% | -2% | 2% | 2% | -1% | -1% | -1% | -1% | -1% |
| Organic Revenue Growth (3) | 0% | 2% | 3% | 3% | 3% | 3% | 3% | 4% | 5% | 6% | 1% | 9% | 6% | 7% |



⁽¹⁾ Currency impact represents the effect on prior year period results if they were translated at current period foreign exchange rates.

⁽²⁾ Fiduciary investment income for the six months ended June 30, 2023, was \$116 million, and for the twelve months ended December 31 for the years 2022, 2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011, and 2010 was \$76 million, \$8 million, \$74 million, \$74 million, \$32 million, \$22 million, \$24 million, \$25 mil

⁽³⁾ Organic revenue growth includes the impact of intercompany activity and excludes the impact of changes in foreign exchange rates, fiduciary investment income, acquisitions, divestitures, transfers between revenue lines, and gains or losses on derivatives accounted for as hedges.

Appendix B: Reconciliation of Non-GAAP Measures – Operating Income and Diluted Earnings Per Share

Aon plo

Reconciliation of Non-GAAP Measures - Operating Income, Operating Margin, and Diluted Earnings Per Share (Unaudited) (1)

| | | nths Ended e 30, | | | nths Ended ne 30, | |
|--|---------|---------------------|-------------|---------|----------------------|-------------|
| (millions, except percentages) | 2023 | 2022 | % Change | 2023 | 2022 | % Change |
| Revenue | \$3,177 | \$2,983 | 7 % | \$7,048 | \$6,653 | 6 % |
| | | | | | | |
| Operating income | \$ 842 | \$ 700 | 20 % | \$2,315 | \$2,067 | 12 % |
| Amortization and impairment of intangible assets | 25 | 25 | | 50 | 53 | |
| Legal settlements (2) | _ | 58 | | _ | 58 | |
| Operating income - as adjusted | \$ 867 | \$ 783 | 11 % | \$2,365 | \$2,178 | 9 % |
| Operating margin | 26.5 % | 23.5 % | | 32.8 % | 31.1 % | |
| Operating margin - as adjusted | 27.3 % | 26.2 % | | 33.6 % | 32.7 % | |

| | | oths Ended e 30, | | | ths Ended ie 30, | |
|---|---------|---------------------|-------------|---------|---------------------|-------------|
| (millions, except percentages) | 2023 | 2022 | % Change | 2023 | 2022 | % Change |
| Operating income - as adjusted | \$ 867 | \$ 783 | 11 % | \$2,365 | \$2,178 | 9 % |
| Interest income | 5 | 5 | — % | 10 | 8 | 25 % |
| Interest expense | (130) | (102) | 27 % | (241) | (193) | 25 % |
| Other income (expense): | | | | | | |
| Other income (expense) - pensions - as adjusted (3) | (16) | (3) | 433 % | (33) | (6) | 450 % |
| Other income (expense) - other | (16) | 33 | (148)% | (24) | 61 | (139)% |
| Total Other income (expense) | (32) | 30 | (207)% | (57) | 55 | (204)% |
| Income before income taxes - as adjusted | 710 | 716 | (1)% | 2,077 | 2,048 | 1 % |
| Income tax expense (4) | 125 | 138 | (9)% | 393 | 400 | (2)% |
| Net income - as adjusted | 585 | 578 | 1 % | 1,684 | 1,648 | 2 % |
| Less: Net income attributable to noncontrolling interests | 15 | 13 | 15 % | 44 | 38 | 16 % |
| Net income attributable to Aon shareholders - as adjusted | \$ 570 | \$ 565 | 1 % | \$1,640 | \$1,610 | 2 % |
| Diluted net income per share attributable to Aon shareholders - as adjusted | \$ 2.76 | \$ 2.63 | 5 % | \$ 7.93 | \$ 7.47 | 6 % |
| Weighted average ordinary shares outstanding - diluted | 206.3 | 214.7 | (4)% | 206.7 | 215.6 | (4)% |
| Effective Tax Rates (4) | | | | | | |
| U.S. GAAP | 12.6 % | 18.8 % | | 17.3 % | 19.4 % | |
| Non-GAAP | 17.6 % | 19.3 % | | 18.9 % | 19.5 % | |



- Certain noteworthy items impacting operating income in the three months ended June 31, 2023 and 2022 are described in this schedule. The items shown with the caption "as adjusted" are non-GAAP measures.
- (2) In connection with certain legal settlements reached, a \$58 million charge was recognized in the second quarter of 2022.
- (3) To further its pension de-risking strategy, the Company settled certain pension obligations in the Netherlands through the purchase of an annuity. A non-cash settlement charge totaling \$27 million was recognized in the second quarter of 2023 which is excluded from Adjusted Other income (expense).
- (4) Adjusted items are generally taxes at the estimated annual effective tax rate, except for the applicable tax impact associated with certain assets and liabilities classified as held for sale and certain legal settlements, which are adjusted at the related jurisdictional rate.

Appendix B: Reconciliation of Non-GAAP Measures – Operating Income and Diluted Earnings Per Share¹ (Cont'd)

| | Twelve Months Ended December 31, |
|--|-------------------------------------|
| (millions, except per share data) | 2010 (as revised) |
| Operating income - as adjusted | \$ 1,650 |
| Interest income | 15 |
| Interest expense | (182) |
| Hewitt related costs | 14 |
| Interest expense – as adjusted | (168) |
| Other (expense) income – as adjusted | - |
| Income from continuing operations before income taxes - as adjusted | 1,497 |
| Income taxes (2) | 433 |
| Income from continuing operations – as adjusted | 1,064 |
| Less: Net income attributable to noncontrolling interests | 26 |
| Income from continuing operations attributable to Aon stockholders – as adjusted | 1,038 |
| Diluted earnings per share from continuing operations – as adjusted | \$ 3.48 |
| Weighted average common shares outstanding - diluted | 298.1 |

- Certain noteworthy items impacting operating income in 2010 are described in this schedule. The items shown
 with the caption "as adjusted" are non-GAAP measures.
- (2) The effective tax rate for continuing operations is 28.4% for the twelve months ended December 31, 2010.

 All adjusting items are generally taxed at the effective tax rate. However, the twelve months ended December 31, 2010 U.S. GAAP effective tax rate was adjusted to 28.9% to exclude the impact of the 40% tax rate applied to the \$49 million U.S. pension expense adjustment for prior years recorded in the second quarter 2010.



Appendix C: Adjusted Operating Income and Margin and Reconciliation of Return on Invested Capital (ROIC)

Return on Invested Capital (ROIC) is a non-GAAP measure calculated as adjusted net operating profit after tax (NOPAT) divided by average invested capital (short-term debt, + long-term debt + total equity) and represents how well we are allocating our capital to generate returns. The metric for the historical periods shown below was calculated using financial results for total consolidated Aon, and therefore includes discontinued operations in connection with the sale of the outsourcing business completed on May 1, 2017, which will not be included on a going forward basis.

| Aon Corporation | | | | | | | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|--------------|
| Continuing Operations - Externally Reported Financial Metrics | 1 | i | İ | i | i | Í | i | Cont. Ops | Cont. Ops |
| (millions) | FY'10 | FY'11 | FY'12 | FY'13 | FY'14 | FY'15 | FY'16 | FY'17 | FY'18 | FY'19 | FY'20 | FY'21 | FY'22 |
| Revenue - as reported | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 |
| Consolidated operating income - as reported | 1,244 | 1,596 | 1,596 | 1,671 | 1,966 | 1,848 | 1,906 | 979 | 1,544 | 2,169 | 2,781 | 2,090 | 3,669 |
| Consolidated operating margin - as reported | 14.6% | 14.1% | 13.9% | 14.1% | 16.3% | 15.8% | 16.4% | 9.8% | 14.3% | 19.7% | 25.1% | 17.1% | 29.4% |
| Restructuring | 172 | 113 | 101 | 174 | - | - | - | 497 | 485 | 451 | - | - | - |
| Pension adjustment | 49 | - | - | - | - | - | - | - | - | - | - | - | - |
| Hewitt related costs | 40 | 47 | - | - | - | - | - | - | - | - | - | - | - |
| Transactions/Headquarter relocation costs | - | 3 | 24 | 5 | - | - | 15 | - | - | - | 123 | 1,436 | - |
| Legacy receivable write-off | - | 18 | - | - | - | - | - | - | - | - | - | - | - |
| Anti-bribery, regulatory and compliance initiative | 9 | - | - | - | - | - | - | 28 | - | - | - | - | - |
| Legacy Litigation | - | - | - | - | 35 | 176 | - | - | 75 | 13 | - | - | - |
| Pension settlement | - | - | - | - | - | - | 220 | 128 | - | - | - | - | - |
| Legal settlement | - | - | - | - | - | - | - | - | - | - | - | - | 58 |
| Amortization of Intangible Assets | 154 | 362 | 423 | 395 | 352 | 314 | 277 | 704 | 593 | 392 | 246 | 147 | 113 |
| Total Adjustments | 424 | 543 | 548 | 574 | 387 | 490 | 512 | 1,357 | 1,153 | 856 | 369 | 1,583 | 171 |
| Consolidated operating income - as adjusted | \$ 1,668 | \$ 2,139 | \$ 2,144 | \$ 2,245 | \$ 2,353 | \$ 2,338 | \$ 2,418 | \$ 2,336 | \$ 2,697 | \$ 3,025 | \$ 3,150 | \$ 3,673 | \$ 3,840 |
| Consolidated operating margin - as adjusted | 19.6% | 19.0% | 18.6% | 19.0% | 19.5% | 20.0% | 20.8% | 23.4% | 25.0% | 27.5% | 28.5% | 30.1% | 30.8% |
| Adjusted Effective tax rate (%) | 28.9% | 27.3% | 26.1% | 25.4% | 18.9% | 17.9% | 16.8% | 14.9% | 15.6% | 17.5% | 17.6% | 18.4% | 16.7% |
| NOPAT (Adj. OI*(1-Adj. Tax Rate)) | \$ 1,186 | \$ 1,555 | \$ 1,584 | \$ 1,675 | \$ 1,908 | \$ 1,919 | \$ 2,012 | \$ 1,988 | \$ 2,276 | \$ 2,496 | \$ 2,596 | \$ 2,997 | \$ 3,199 |
| Short-term debt and current portion of long-term debt Long-term debt | 492 4,014 | 337 4,155 | 452 3,713 | 703 3,686 | 783 4,799 | 562 5,138 | 336 5,869 | 299 5,667 | 251 5,993 | 712 6,627 | 448 7,281 | 1,164 8,228 | 945 9,825 |
| Total Debt | 4,506 | 4,492 | 4,165 | 4,389 | 5,582 | 5,700 | 6,205 | 5,966 | 6,244 | 7,339 | 7,729 | 9,392 | 10,770 |
| Total Shareholder's Equity Noncontrolling interest | 8,251 55 | 8,078 42 | 7,762 43 | 8,145 50 | 6,571 60 | 6,002 57 | 5,475 57 | 4,583 65 | 4,151 68 | 3,375 74 | 3,495 88 | 1,061 97 | (529) 100 |
| End of Period Total Invested Capital | 12,812 | 12,612 | 11,970 | 12,584 | 12,213 | 11,759 | 11,737 | 10,614 | 10,463 | 10,788 | 11,312 | 10,550 | 10,341 |
| Average Total Invested Capital | 10,126 | 12,712 | 12,291 | 12,277 | 12,399 | 11,986 | 11,748 | 11,176 | 10,539 | 10,626 | 11,050 | 10,931 | 10,446 |
| ROIC (NOPAT/Average Total Invested Capital) | 11.7% | 12.2% | 12.9% | 13.6% | 15.4% | 16.0% | 17.1% | 17.8% | 21.6% | 23.5% | 23.5% | 27.4% | 30.6% |



Appendix D: Reconciliation of Free Cash Flow & Free Cash Flow Margin

Free Cash Flow Margin is a non-GAAP measure calculated as Free Cash Flow (defined as Cash Flows from Operations less Capital Expenditures) / Total Revenue and represents our conversion rate of revenue into cash. The metric for the historical periods shown below was calculated using financial results for total consolidated Aon, and therefore includes discontinued operations in connection with the sale of the outsourcing business completed on May 1, 2017, which will not be included on a going forward basis.

| (\$ millions) | FY'10 | FY'11 | FY'12 | FY'13 | FY'14 | FY'15 | FY'16 | FY'17 | FY'18 | FY'19 | FY'20 | FY'21 | FY'22 |
|--|--------------|----------------|----------------|----------------|----------------|----------------|----------------|--------------|----------------|----------------|----------------|----------------|----------------|
| Revenue - as reported | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 |
| Cash Provided by Operating Activities Capital Expenditures | 876 (180) | 1,112 (241) | 1,534 (269) | 1,753 (229) | 1,812 (256) | 2,009 (290) | 2,326 (222) | 669 (183) | 1,686 (240) | 1,835 (225) | 2,783 (141) | 2,182 (137) | 3,219 (196) |
| Free Cash Flow - as Reported | 696 | 871 | 1,265 | 1,524 | 1,556 | 1,719 | 2,104 | 486 | 1,446 | 1,610 | 2,642 | 2,045 | 3,023 |
| Free Cash Flow Margin | 8.2% | 7.7% | 11.0% | 12.9% | 12.9% | 14.7% | 18.1% | 4.9% | 13.4% | 14.6% | 23.9% | 16.8% | 24.2% |

Free Cash Flows (Unaudited)

| | Six | Months E | nde | l June 30, | |
|---------------------------------------|-----|----------|-----|------------|----------|
| (millions) | | 2023 | | 2022 | % Change |
| Cash Provided by Operating Activities | \$ | 1,131 | \$ | 1,131 | — % |
| Capital Expenditures | | (145) | | (68) | 113 % |
| Free Cash Flows (1) | \$ | 986 | \$ | 1,063 | (7)% |

⁽¹⁾ Free cash flow is defined as cash flows from operations less capital expenditures. This non-GAAP measure does not imply or represent a precise calculation of residual cash flow available for discretionary expenditures.



¹ In Q4'15, we reclassified certain cash flows related to employee shares withheld for taxes. This resulted in reclassifying \$94M and \$115M for the FY'11 and FY'12, respectively, from "Accounts payable and accrued liabilities" and "Other assets and liabilities" within Cash Flows From Operating Activities, to "Issuance of shares for employee benefit plans" within Cash Flows From Financing Activities.

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